

COOPERATION COMMITTEE SURVEY
SUBMITTED BY THE COOPERATION COMMITTEE

Sandi Parker, Chair

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The Library Cooperation Committee survey on "Services to Unaffiliated Patrons" was completed in January. The information from the survey will be incorporated into the CCML Web directory. At the February membership meeting, the committee chair, Sandi Parker, summarized the results as follows:

- 26 libraries responded to the survey
 - 15 hospital
 - 4 government
 - 2 academic
 - 5 other (public, private, assoc.)
- 12 libraries have web pages
- 18 of the responding libraries have a con-sumer health collection
- Only 4 of the 18 above have entered their library information into the CAPHIS directory
- 4 libraries honor the Colorado Library card
- 9 libraries participate in reciprocal borrow-ing through the Medconnect association
- 11 libraries display their holdings through ACLIN
- 23 libraries are open to the public
- 22 libraries offer services to non-affiliated patrons as show below
 - 5 charge for in-person reference
 - 4 charge for telephone reference
 - 5 circulate books
 - 10 circulate books to consumer health patrons
 - 20 provide access to photocopier, but 15 charge a fee
 - 10 provide interlibrary loan service, but 7 charge a fee
 - 7 provide document delivery service and 7 charge for the service
 - 15 provide access to the internet and 1 charges for the access
 - 13 provide mediated searches and 8 charge for this service
 - 6 provide information packets and 1 charges for it
 - 15 provide access to CD-ROM programs and 2 charge

The Committee would like to thank Jeff Kuntzman and Mary Mauck for their assistance. Jeff designed the interactive web form and Mary compiled the results in an Excel database.